



July 25, 2008

Mr. Charles Terrini, Chief Clerk/Administrator  
SC Public Service Commission  
Synergy Business Park, The Saluda Building  
101 Executive Center Drive  
Columbia, SC 29210

**RE: Annual Report of Eligible Telecommunications Carriers**

Dear Mr. Terrini:

In accordance with Commission Regulations 103-690.1(B) and as modified by PSC Order No. 2007-657, FTC Communications, Inc., dba FTC Wireless, files the attached declarations and responses with the South Carolina Public Service Commission as required by August 1, 2008. A copy of this report has been filed under separate cover with the South Carolina Office of Regulatory Staff, as required under 103-690.1B.(a).

Sincerely,

A handwritten signature in black ink, appearing to read "Ronald K. Nesmith".

Ronald K. Nesmith  
External Affairs & Chief Regulatory Officer

Enclosure

CC: Mr. Dukes Scott, Executive Director – SC ORS

FTC Communications, Inc. dba FTC Wireless  
PSC Annual Report of Eligible Telecommunications Carriers  
Amended Rules and Regulations 103-690.1  
Year Ending December 31, 2007

In accordance with Docket No. 2006-37-C, Order No. 2007-657 which proposed certain modifications to SC Regulation 103-690.1(B), which more specifically detailed annual reporting requirements of common carriers designated under 47 U.S.C. 214(e)(2) as an eligible telecommunications carrier after January 1, 2007, FTC Communications submits the following declarations to the South Carolina Public Service Commission in response to the ten (10) requirements under the proposed modifications. The presentation format following is in the form of listing each requirement separately, in bold print, followed by FTC Communications' response in normal print:

- (1) a progress report on its two-year service quality improvement plan, including maps detailing its progress toward meeting its plan targets, an explanation of how much universal service support was received and how it was used to improve signal quality, coverage, or capacity, and an explanation regarding any network improvement targets that have not been fulfilled. The information shall be submitted at the wire center level. Additionally, an updated forward-looking two-year plan shall be filed annually;**

FTCC filed an acceptable two-year service quality improvement plan in the proceedings (Docket 2007-193-C) leading up to its ETC certification as granted under PSC Order No. 2007-805, dated November 13, 2007 (as noted - Hearing Tr. p. 61-62). The execution of the approved plan was known to be contingent upon receipt of USF funding to finance the planned network expansion that could not occur without that funding, as testified in the ETC application proceedings. As of December 31, 2007, FTCC had received no funding; therefore, as of that date the approved two-year quality improvement plan had not been put into play. As a result, FTCC considers the plan as filed in the proceeding to be the plan in play for the year beginning January 1, 2008. As a side note, FTCC has begun receiving USF funding as of the March 28, 2008, and as a result of the funding receipts, has begun deployment of the plan as filed.

- (2) detailed information on any outage, as defined in 47C.F.R.~4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect (a) at least ten percent of the end users served in a designated service area; or (b) a 911 special facility, as defined in 47 C.F.R. ~4.5(e). Specifically, the eligible telecommunications carrier's annual report must include information detailing: (a) the date and time of onset of the outage; (b) a brief description of the outage and its resolution; (c) the particular services affected by the outage; (e) steps taken to prevent a similar situation in the future; and (f) the number of customers affected;**

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FTCC is proud to respond that it has experienced no such outages of the magnitude required for this reporting for the reporting year ending December 31, 2007.

- (3) the number of requests for service from potential customers within the eligible telecommunications carriers' service areas that were unfulfilled during the past year. The carrier shall also detail how it attempted to provide service to those potential customers;**

As a wireless service provider, FTCC normally fulfills all service requests that have met the required credit criteria prior to the customer leaving the point of sale. Even customers that are credit challenged are given the option of security deposits or prepaid wireless services. As of December 31, 2008, FTCC reports no unfulfilled service requests to customers meeting its credit criteria.

- (4) the number of complaints or trouble reports per 1000 handsets or access lines;**

Doug is looking into the TTMS to determine if information available

- (5) certification that it is complying with applicable service quality standards and consumer protection rules, as designated by the Commission;**

As testified in its ETC application proceeding, FTCC maintains regional offices throughout its rural South Carolina service area to facilitate the provision of service to the public, and its technical personnel are available to deal with emergency situations seven days a week, twenty-four hours a day and that it has adopted the Cellular Telecommunications and Internet Association's (CTIA) Consumer Code for Wireless Service (Hearing Tr. p. 19). As a condition of the new requirements under the proposed changes to Regulation 103-690.1, FTCC further certifies that it is complying with the Cellular Telecommunications and Internet Consumer Code for Wireless Service as of May 18, 2008.

- (6) a detailed report and certification that the carrier is able to function in emergency situations;**

In the ETC proceedings, FTCC explained how it has prepared for emergencies with battery backup or permanent generators at all of its cell sites. Additionally,

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FTCC has a cellular on wheels (COW), which is a portable cell site that can be temporarily deployed to locations where emergency conditions have disrupted service or where a site experiences a spike in traffic (Hearing Tr. p. 19). At this time, FTCC certifies it is able to function in emergency situations through use of these emergency procedures.

**(7) for non-incumbent local exchange carriers certification that the carrier is offering a local usage plan comparable to that offered by the incumbent LEC in the relevant service areas;**

As testified in the ETC application proceeding, FTCC considers its current calling plans superior to traditional incumbent LEC service offerings when compared on a total service basis that includes all local and long distance calling and calling features. FTCC further testified in the ETC proceeding, that receipt of universal support would enable it to offer customers a "new service offering" designed to meet the needs of customers whose primary interest is in obtaining a basic, low-cost wireless connection, but that FTCC could not afford to provide this plan in the absence of universal service support (Hearing Tr. p. 15 and 20). While FTCC has proceeded, as of December 31, 2007, to develop this new offering in anticipation of universal service support, no support was yet available at that date to enable FTCC to offer the service. FTCC is currently reviewing the implementation of the new plans for 2008 and is actively working with vendors and affiliates on planned billing system modifications, including modifications to permit the billing of the new plans.

**(8) certification that the carrier acknowledges that the Federal Communications Commission may require it to provide equal access to long distance carriers in the event that no other eligible telecommunications carrier is providing equal access within the service area;**

FTCC also addressed this issue in its ETC application proceeding in stating that it is committed to the final additional FCC requirement to provide equal access to long distance carriers in the event that no other ETC is providing equal access within the service area (Hearing Tr. p. 20-21). As a requirement of this annual filing, FTCC once again certifies that it acknowledges its commitment to this very important requirement.

**(9) the number of Lifeline customers and the number of customers that received Link Up assistance as of Dec 31<sup>st</sup> of the prior year; and**

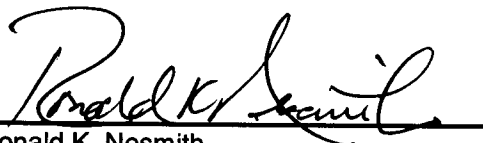
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As of December 31, 2007, FTCC had no applications for Lifeline or Link Up.

**(10) copies of responses to the Lifeline Verification Survey or Certification filed with the Universal Service Administrative Company on August 31 of each year.**

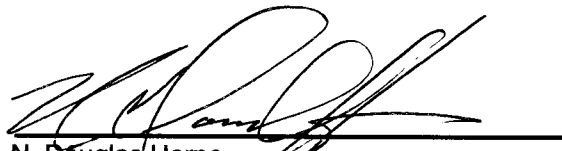
FTCC is aware of no requirement in current SC Lifeline procedures to perform Lifeline Verification Surveys. However, for this reporting year this is not applicable since FTCC has no Lifeline customers.

As of this date, July 25, 2008  
Information as presented completed by:



Ronald K. Nesmith  
Farmers Telephone Cooperative, Inc.  
External Affairs & Chief Regulatory Officer

and certified by:



N. Douglas Horne  
FTC Communications, Inc.  
Chief Operating Officer